

Privacy Policy – Demo Access

1. Data Controller

The controller of your personal data is **Sylius Sp. z o.o.**, based in Opole, Poland (“Controller”).

Contact: privacy@sylius.com

2. Scope of Data Processed

We collect only the **email address** provided by the User when requesting demo access.

3. Purposes and Legal Basis

Your data is processed for the following purposes:

- **Providing Demo Access** – necessary for the performance of a contract (Art. 6(1)(b) GDPR).
- **Optional Follow-up** – contacting you once to discuss implementation or training opportunities (legitimate interest, Art. 6(1)(f) GDPR).

4. Data Retention

We retain your email address for up to **12 months** following demo access, unless you request earlier deletion.

5. Data Sharing and Transfers

5.1. We do not sell or share your data with third parties for marketing purposes.

5.2. We may use hosting or IT service providers that process data on our behalf, bound by data processing agreements.

5.3. Your data is stored within the **European Economic Area (EEA)**. If transferred outside, we ensure appropriate safeguards such as Standard Contractual Clauses.

6. Your Rights

Under GDPR, you have the right to:

- access your personal data,

- request correction or deletion,
- restrict processing,
- object to processing based on legitimate interest,
- withdraw consent at any time (where processing is based on consent),
- lodge a complaint with a supervisory authority (in Poland: **Urząd Ochrony Danych Osobowych**, UODO).

7. Data Security

We implement appropriate technical and organizational measures to protect your personal data against loss, misuse, and unauthorized access.

8. Contact

For all requests regarding personal data, please contact us at: **privacy@sylius.com**